APPENDIX 3 – FOLLOW UP OUTCOMES

2017-18 Internal Audit Annual Report
Audit Committee – 15th October 2018

Introduction This appendix gives details of the results of follow up of recommendations. It provides Members with an indication of the level of implementation of audit recommendations by management. This demonstrates how well the initial audit delivered a value adding output as well as how successful management have been in mitigating the identified risk exposure.

1.1   CORPORATE / CROSS CUTTING

Number	Audit title	Indicative scope	Audit status and assurance rating 2016-17	2017-18 Follow Up Outcomes
FWU17_27	Information Governance/GDPR	Ongoing monitoring of council's preparation for the implementation of GDPR	Completed. Management letter issued	Completed. A good level of implementation of recommendations was noted.
FWU17_31	Cyber Security	Risk based review of the effectiveness of controls in place to manage the risks relating to cyber security strategy, staff expertise, budgeting, roles and responsibilities, and cyber threat identification and mitigations.	Completed. Management letter issued	On hold, following the pause in the progression of shared digital. However, discussions surrounding how recommendations will be progressed will be taken forward with the new digital lead.

1.2   RESOURCES

Ref	Audit title	Indicative scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
FWU17_24	Public Service Network (PSN) Standard Compliance	Follow up of our review to ensure Central Government PSN standards are being complied with.	Completed, limited assurance	Follow up in progress
FWU17_23	Digital Strategy and Technology Roadmap	Follow up on our assessment of the key controls in place for cyber security governance.	Completed, limited assurance	On hold, following the pause in the progression of shared digital. However, discussions surrounding how recommendations will be progressed will be taken forward with the new digital lead.
FWU17_30	Abacus to ControCC Transition	Follow up on our evaluation of the design and operating effectiveness of ControCC's key controls.	Completed, substantial assurance	Completed. some progress has been made but further work is required to implement the two outstanding recommendations. A further follow up will be undertaken in Q4 2018-19.
FWU17_20	Third Party Access	Follow up review of the effectiveness of control governing access to the council's it systems by third parties.	Completed, limited assurance	Completed. Followed up as part of the audit of Contract Management, reference CC17_5 (See Appendix 1).
FWU17_32	Office 365	Follow up review to provide assurance over the processes and controls within the roll-out programme for Office 365.	Completed, moderate assurance	The latest agreed implementation date for this review is January 2019 and we have Included a follow up review in the 2018/19 Q4 audit work programme.

Ref	Audit title	Indicative scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
FWU17_33	Role of Senior Information Risk Officer (SIRO)	Review to assess the role of the SIRO with respect to the implementation of General Data Protection Regulation ("GDPR") and the amalgamation of the Council's IT services into a single, Shared Digital service.	Completed Management Letter issued	The latest agreed implementation date for this review is mid- 2018 and we have Included a follow up review in the Q3 2018/19 audit work programme.
FWU17_14	Use of Agency Staff	Risk based audit of the effectiveness of controls in place to manage the risks relating to DBS disclosure, vetting, approval to recruit and consultants.	Completed, Management Letter issued	Completed. Some progress has been made but further work is required to implement the outstanding recommendations. A further follow up will be undertaken in Q4 2018-19.
FWU17_16	Disclosure and Barring Service (DBS) Renewals	Risk based audit of the effectiveness of controls in place to manage the risks relating to policy and guidance, escalation and reporting protocols, and renewals for agency workers.	Completed, Management Letter issued	Completed. A good level of implementation of recommendations was noted.
FWU17_28	Data Breach - Parking Ticket Viewer	Review of the design and operation of data breach controls for the Parking Ticket Viewer application, including the documentation of infrastructure architecture, contract, incident, change and risk management.	Completed, Management Letter issued	Follow-up not required as the Parking Ticket Viewer system is no longer in place. Generic risks and recommendations arising from the original report have been incorporated into our proposed Network Penetration Testing/Ethical Hacking exercise, which forms part of our 2018/19 audit programme.

1.3 CHILDREN'S SERVICES

Ref	Audit title	Indicative scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
FWU17_04	Hornsey Road Children's Centre	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks	Completed, moderate assurance	Completed. A good level of implementation of recommendations was noted.
FWU17_06	Education Health Care Plans	Risk based review of the effectiveness of controls in place to manage the risks relating to eligibility, assessment, budget monitoring and control, and procedures and care paths.	Completed, moderate assurance	Completed. A good level of implementation of recommendations was noted.
FWU17_10	Foster Care & Adoption Payments	Review the controls in place to manage the risks relating to payment system (Softbox) and monitoring. Extended to cover adoption and guardianship payments.	Completed, no assurance	Completed, assurance improved to a level indicative of limited.
FWU17_03	Hanover Primary School	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks	Completed, limited assurance	Completed, assurance improved to a level indicative of moderate.

Ref	Audit title	Indicative scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
CS15_1_4	The Bridge School	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks	Completed, limited assurance	On hold pending discussion with Children's Services given the change in schools' status to an Academy Trust.
FWU17_9	Laycock Primary School	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks	Completed, no assurance	Completed, assurance improved to a level indicative of moderate.
FWU17_13	Central Foundation Boys' School	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks	Completed, limited assurance	Follow up in progress
FWU17_12	St John's Highbury Vale CE Primary School:	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks.	Completed, no assurance	Follow up in progress
FWU17_17	St Mark's CE Primary School	Risk based review of the effectiveness of controls in place to manage various financial, governance, regulatory and operational risks	Completed, limited assurance	Follow up in progress

Ref	Audit title	Indicative scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
FWU17_25	Film Service	Risk based audit of the effectiveness of controls in place to manage the risks relating to the notification and approval of filming, donations to community groups, KPIs, and Fees and discounts.	Completed, moderate assurance	Completed. A good level of implementation of recommendations was noted.
FWU17_34	Local Education Partnership (LEP)	Risk based audit of the effectiveness of controls in place to manage performance reporting and benchmarking risks.	Completed, moderate assurance	Completed. A good level of implementation of recommendations was noted.

1.4   ENVIRONMENT AND REGENERATION

Ref	Audit title	Indicative scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
FWU17_05	Street Trading	Risk based audit of the effectiveness of controls in place to manage strategy, arrears recovery, cash and banking and Bribery Act compliance risks.	Complete, moderate assurance	Completed. A good level of implementation of recommendations was noted.
FWU17_21	Leisure Centre Contract Arrangements	Risk based audit of the effectiveness of controls in place to manage governance, contract	Completed, substantial assurance	Completed. A good level of implementation of recommendations was noted.

		monitoring, service delivery and budgetary control risks.		
FWU17_29	Trading Company - iCO	Key controls testing including review of company strategy, formation and planning and risk management.	Completed, management letter issued	Completed, some progress has been made but further work is required to implement the remaining six outstanding recommendations. A further follow up has been planned for Q4 2018-19.
AD17_03	Sunnyside Gardens	Follow up of our review of the effectiveness of controls in place to manage various financial, regulatory and operational risks	Completed, limited Assurance	Completed, assurance improved to a level indicative of moderate.

1.5   HOUSING AND ADULTS SOCIAL SERVICES

Ref	Audit title	Audit Indicative Scope	Audit status and assurance rating 2016-17	Follow Up Outcomes
FWU17_01	Arch Elm Tenant Management Organisation	Risk based review of the effectiveness of controls in place to manage various financial, regulatory and operational risks	Completed, no assurance	Completed, some progress has been made in implementing recommendations however a number of recommendations were still in the process of being implemented. We will follow up progress in Q3 of 2018/19.
FWU17_11	Dixon Clarke Tenant Management Organisation	Risk based review of the effectiveness of controls in place to manage various financial, regulatory and operational risks	Completed, no assurance	Follow up in progress
FWU17_02	Islington Law Centre	Risk based review of the effectiveness of controls in place to manage various financial, regulatory and operational risks	Completed, limited assurance	Completed, assurance improved to a level indicative of moderate.
FWU17_19	TMO IT Arrangements	Follow up of our assessment of governance arrangements in place around data and IT security for TMOs	Completed, Management Letter issued	Interim follow up completed. Some progress has been made in implementing the recommendations. We will follow up progress in Q4 of 2018/19.

APPENDIX ENDS